Comments from Canonbury West residents in the Canonbury Society's November-December 2021 survey.

I was seriously ill for a few weeks and had to walk with awful pain down to Essex Road to get a taxi to the doctor's..I just couldn't book a taxi to my house because of LTN

Taxis increasingly reluctant to enter LTN areas at night which leaves single women no longer feeling safe

Once in the early morning (before 9am) no taxis were available for half an hour. On two other occasions we had to walk to Alwyne Villas to board the taxi despite the fact that the driver could see we were going to a hospital

I had multiple troubles getting my registered disabled father to hospital appointments. We actually missed chemotherapy appointments...We have to drive around for ages to be able to get to our own road which has caused problems for my father who is often needing to relieve himself and the extra time has been very distressing

I have been in a black cab that lost its way due to LTNs. I had to get out and walk home from Essex Road. It was late and the roads were quiet and dark and I felt my personal safety was put at risk.

Driving my daughter with a suspected broken wrist to hospital at around 4.30 on a Friday – stuck for ages on St Paul's Road whilst daughter cried in pain.

We have a disabled son (he is a Blue Badge holder) who is dependant on taxis to take him to college. The taxi charge has increased because the time of the journey has increased. This is because the only way to exit Canonbury West is via Highbury Corner and being forced onto gridlocked roads. The altered journeys have caused him considerable distress as routine in routes is important to him and this has been very hard for him to understand.

There are occasions when cabs refuse to take you as they don't want to get caught up in the Islington LTNs. This has been a problem for my elderly parents when they visit and for me returning at night.

I have been late for physio appointments and my daughter's dental appointment due to traffic at Highbury Corner. This then impacts on other patients and the medical staff.

Plumber had to cancel a visit to repair a leaking pipe as he had been stuck in traffic. Fortunately, it was a slow leak but it is concerning what would have happened in an emergency

I couldn't book a taxi to get to the doctors a few times when I was not well with my rheumatoid arthritis and was struggling to move around even in the house...as a result I had to walk with serious pain in my legs to the main street to get a taxi every time I had to get to the doctors for blood tests

Our family (elderly and otherwise) won't come to visit us any more because of the traffic.

It is impossible to take children to after-school sports activities

Cannot access River Place Health Centre. Taxis won't come.

My daughter and her young baby live in Stoke Newington, also a new LTN. She and I are both keen cyclists but to transfer the baby between us (I am her principal child-carer) we need the car and it can take 40 minutes now, used to take 8minutes.

We ask our young adult daughters to take a taxi/Uber home if returning late at night rather than walking as they used to do....Uber drivers often refuse to drive up to our house, insisting that the passengers leave the car at the far end of Alwyne Road...this means that our daughters have to walk up the road in the dark -defeating the object and risking their safety.

I have had multiple taxis abandon trips to pick me up. ..At the time I had a sprained ankle and was not able to walk to the area outside of the LTN to be picked up.

My eleven year old daughter has suffered from a friend being discouraged to visit because it takes too long for their parents to drop off and pick them up

I only take taxis for work purposes when I need to carry heavy loads/equipment for work. I often have to be dropped off on Canonbury Road with my heavy loads to walk back to the house.

I have been diagnosed with a tumour in June 2021. Since then, I have to go often to hospital or doctor appointment. It is a nightmare with the LTN.

British Gas claimed they could not respond to emergencies on 2 occasions because of the LTN.

I use black cabs a lot as I have a back problem. Some black cabs avoid the area and others take much longer to reach me.